

## **Disaster Services Training Schedule Winter/Spring 2010**

<b>Course</b>	<b>Date</b>	<b>Time</b>
Fulfilling Our Mission	01/09/2010	9am-12pm
Mass Care: Overview	01/16/2010	9am-1pm
Client Casework	02/06/2010	9am-5pm
Basic Sign Language	02/10/2010	6pm-9pm
Psychological First Aid	02/13/2010	9am-1pm
CPR/Standard First Aid	02/20/2010	9am-3pm
Disaster Assessment 1 & 2	02/27/2010	9am-5pm
Shelter Operations and Simulation	03/06/2010	9am-4pm
Collaborating to Ensure Effective Service Delivery Part 1	03/06/2010	9am-5pm
Basic Sign Language	03/10/2010	6pm-9pm
Foundations of Disaster Mental Health	03/13/2010	9am-5pm
Collaborating to Ensure Effective Service Delivery Part 2	03/13/2010	9am-3pm
Emergency Operations Center Liaison	03/20/2010	9am-4pm
CPR/Stand First Aid	03/27/2010	9am-3pm
Fulfilling Our Mission	04/03/2010	9am-12pm
Mass Care: Overview	04/10/2010	9am-1pm
Basic Sign Language	04/14/2010	6pm-9pm
Client Casework	04/17/2010	9am-5pm
Psychological First Aid	04/24/2010	9am-1pm

Disaster Assessment 1 & 2	05/01/2010	9am-5pm
Shelter Operations and Simulation	05/08/2010	9am-4pm
Basic Sign Language	05/12/2010	6pm-9pm
CPR/Standard First Aid	05/15/2010	9am-3pm
Fulfilling Our Mission	05/22/2010	9am-12pm
Mass Care: Overview	05/29/2010	9am-1pm
Client Casework	06/05/2010	9am-5pm
Basic Sign Language	06/09/2010	9am-5pm
Psychological First Aid	06/12/2010	9am-1pm
CPR/Standard First Aid	06/19/2010	9am-3pm
Disaster Assessment 1 & 2	06/26/2010	9am-5pm

**Online Courses can be taken from any computer 24/7 once enrolled**

Client Assistance Cards (Four Courses)

Emergency Operations Liaison

Fundamentals of Disaster Assessment

Introduction Disaster Services

Logistics During a Weapons of Mass Destruction/Terrorism Incident

Preparing and Managing a Spontaneous Volunteer Workforce

Workforce Planning and Acquisition

Red Cross Ready RN

**Description of the Courses Offered to Disaster Volunteers**

**Fulfilling Our Mission**

Entry level instructor led course to introduce potential Disaster volunteers and other local agency staff to the role of the Red Cross in preparing for, responding to and recovering from emergency and disaster.

### **Client Casework: Providing Emergency Assistance**

The course is designed to train Red Cross caseworkers how to conduct effective client interviews and provide appropriate assistance to help meet a client's immediate disaster-caused or disaster-aggravated needs.

### **Client Assistance Cards**

Introduces caseworkers to the role of issuing Client Assistance Cards by interviewing clients, filling out the proper forms and activating Client Assistance Cards via the computer.

### **Shelter Operations/Shelter Simulation**

The purpose of this basic level Disaster Services course is to prepare volunteers and employees of the Red Cross and other agencies to effectively and sensitively manage shelter operations as a team while meeting the needs of people displaced as a result of a disaster.

### **Mass Care**

Introduction to the activities of the Mass Care group including feeding of shelter and disaster participants and bulk distribution.

### **Disaster Mental Health**

Introduces participants to the key concepts, knowledge and skills required of anyone assigned to Disaster Mental Health (DMH). Participants of this course must be a Mental Health Professional with a current state license as a counselor, marriage or family therapist, psychiatrist, psychologist, RN with psychiatric nursing experience or social worker.

### **Disaster Health Services**

Orients licensed or certified health professionals to the roles and responsibilities of a Health Services worker when working on behalf of the American Red Cross to meet the disaster-related health needs of clients.

### **Defensive Driving**

This course will help you fine tune your driving skills and update your knowledge of the rules of the road. This class is required for individuals interested in being an Emergency Response Vehicle (ERV) driver.

### **Collaborating To Ensure Effective Service Delivery**

Introduces what a liaison is and what a liaison does—how they collaborate with diverse internal and external stakeholders to ensure effective service delivery in a manner that yields community trust in, appreciation for and goodwill toward the American Red Cross.

### **Ready Set Go - ERV**

Provides learners with the opportunity to learn about and use an Emergency Response Vehicle (ERV) and all related equipment. The course consists of two parts that participants must complete: a self-study and an ERV orientation road test. \*\*Participants must bring a copy of their DMV report, driver's license and proof of insurance. Also Defensive Driving Certificate if not already obtained.

### **Disaster Assessment 1 & 2**

This course encompasses the tasks and responsibilities of the Disaster Assessment activity on a disaster relief operation.

### **Fundamentals of Disaster Assessment**

Introduces the critical role of disaster assessment, explore related preparedness tasks, learn how to collect and communicate disaster assessment information, and become familiar with how disaster assessment information supports management and service delivery decisions.

### **Psychological First Aid**

This course provides practical suggestions for what a person can say or do as he/she practices the principles of Psychological First Aid in support of others. It helps disaster volunteers and employees provide assistance to people when they most need it and to help disaster workers take better care of themselves and their colleagues when they are engaged in disaster response and recovery activities.